

Duane Dauphin, Payment Processing- June 14, 2017

To: White Bluff Property Owners

From: Duane Dauphin, General Manager

RE: Payment Processing

A valid question has been brought to our attention regarding the Los Angeles, CA address in which WBPOA maintenance fees payments are being mailed to.

First Service Residential uses US Bank as their payment processor, and the US Bank lockbox processing center is located in Los Angeles, CA. FSR collects numerous payments from numerous associations throughout Texas and using US Bank for payment processing assures the most efficient processing and posting of your payment to your account.

It is our desire to provide the property owners of White Bluff convenient options for managing their account. Below are the options you now have for making quick and easy assessment payments:

1. The preferred method for making your assessment payment is to utilize our online payment partner, ClickPay. As a FirstService Residential partner, ClickPay offers an advanced level of options for managing your assessment payments. Some of the benefits you will receive with ClickPay include:
 - a. Quick and Easy Registration
 - b. This service is FREE to property owners, when set up on E-check (ACH Debit to a checking account)
 - c. Credit Card payments are acceptable, with a 2.95% fee
 - d. Please visit www.ClickPay.com/FirstService to register online TODAY.
 - e. ClickPay Toll Free Phone # for customer assistance – (888) 354-0135
2. Manual payments may be mailed to the address below for receipt and processing. A return pre-addressed envelope will be enclosed in your statement for your convenience.

White Bluff Property Owners Association
PO Box 60200
Los Angeles, CA 90060-0200