

To: All Property Owners

From: Bill Finney, General Manager

Mike Hicks, Director of Golf

We will be implementing a new computer program for the Golf Courses and POA office starting Thursday January 7, 2021.

The programming will integrate the Associa account data into the Arcis Golf software.

At that time, we will ask all POA members to make their Tee times with their Associa seven digit account number or the name on the Deed for the property.

Your account will be recognized in the way your property was deeded. If you had the property deeded in a Company name, LLC, or Family Trust, please use the name on the Deed.

With this programming in place, we will also have information about any delinquent maintenance fees. Per the covenants and restrictions, if you are delinquent on your maintenance fees you will not be permitted to play Golf or access any of the White Bluff amenities.

Keeping your account current is your responsibility. We ask that you clear your account balance on a regular basis with Associa PMG. POA members on a payment plan are considered delinquent until the account has a zero balance. Golf course personnel nor the POA office staff can adjust your account. This must be done through Associa. The customer service number is 214-368-4030 or you may contact Associa via Email at NTXcustomer@associa.us Please let them know that you are a White Bluff property owner, as there are dedicated account specialists for White Bluff.