

June 9, 2022

TO: All Property Owners
FROM: Jim Fletcher, President WBPOA
SUBJECT: New Management Company

Dear Fellow Property Owners,

Please join your White Bluff POA Board of Directors in welcoming the Castle Group as our new management company. Castle will provide all of our management services beginning July 1st. They have a reputation of providing excellent financial, property, and administrative management services to other property owners' associations in Texas and other states.

The transition to Castle from Arcis and Associa has been underway for the past several weeks. Although every effort is being made to address the many details required, a few problems will always be encountered. Please rest assured that Castle, our local management staff, and your POA Board of Directors are diligently working to anticipate possible problems and expeditiously address them if and when they occur. Your patience, understanding, and feedback will be greatly appreciated should you encounter any problems with POA services.

Please feel free to contact the **Castle Group at 1-800-337-5850** or our POA office at 254-694-9276 for questions or assistance. We look forward to a smooth and expeditious transition to excellent service for our property owners.

Best Regards,

Jim Fletcher, President
WBPOA Board of Directors